

AGENDA

ADD

4.2 2023-06-Report to MAC re HyperCare

Committee:		Medical Advisory Committee					
Date:		June 8 th , 2023		Time:		8:00am-9:00am	
Location:		Boardroom B110 / WebEx					
Chair:		Dr. Mark Nelham		Recorder:		Alana Ross	
Members:							
Guests: <i>(Open Session Only)</i>		Heather Zrini, Shari Sherwood					
	Agenda Item		Presenter	Anticipated Actions	Time Allotted	Related Attachments	
1	Call to Order / Welcome						
2	Guest Discussion						
3	Approvals and Updates						
3.1	Previous Minutes		Nelham	Decision	1min	• 2023-05-11-MAC Minutes Revised	
	Motion: To accept the May 11 th , 2023 MAC Minutes.						
4	Business Arising from Minutes						
4.1	CT Scanner		Trovato	Update	1min		
4.2	HyperCare		Klopp	Update	1min	2023-06-Report to MAC re HyperCare	
4.3	Electronic Medical Record <ul style="list-style-type: none">OneChart		Nelham Sherwood	Update Update	1min		
4.4	Dedicated US for US Guided IV Starts		Nelham / Trovato	Update	1min		
5	Medical Staff Reports						
5.1	Chart Audit Review		McLean	Information	2min		
5.2	Death Audit Review		Patel	Information	2min		
5.3	Infection Control		Kelly	Information	5min		
5.4	Antimicrobial Stewardship			Information	5min		
5.5	Pharmacy & Therapeutics		Patel	Information	5min		
5.6	Lab Liaison		McLean	Information	5min		
5.7	Board Risk, Utilization and Quality Committee			Information	5min		
	Motion: To accept the June 8 th , 2023 Medical Staff Reports to the MAC.						
6	Other Reports						
6.1	Lead Hospitalist		Patel	Information	5min		
6.2	Emergency <ul style="list-style-type: none">Extended Use of AirvoEMSDynamic Simulation		Nelham	Information	20min		
6.3	Chief of Staff		Nelham	Information	5min	2023-06-Report to MAC-COS	

6.4	President & CEO	Trieu	Information	5min	• 2023-06-08-Report to Board-CEO
6.5	CNE	Wick	Information	5min	
6.6	Patient Experience Story	Klopp	Information	5min	• 2023-06-Patient Story
Motion: To accept the June 8th, 2023 Other Reports to the MAC.					
7	New and Other Business				
7.1	Credentialing Report	Nelham	Acceptance Recommendation	1min	• 2023-06-08-Report to MAC-Credentials (SHHA)
Motion: To accept the Credentialing Report of June 8th, 2023 as presented, and recommend to the Board for Final Approval.					
8	Education / FYI				
8.1	<u>Sessions:</u> Panda Warmer, June 7 th (12:30-13:00) & June 14 th (13:00-13:30)	Walker	Information	1min	
9	Next Meeting & Adjournment				
	Date	Time		Location	
	June 8 th , 2023	8:00am-9:00am		Boardroom B110 / WebEx	

MINUTES

Committee:	Medical Advisory Committee		
Date:	May 11 th , 2023	Time:	8:02am-8:58am
Chair:	Dr. Mark Nelham	Recorder:	Alana Ross
Present:	Dr. Bueno, Dr. Chan, Dr. Joseph, Dr. Kelly, Dr. Lam, Dr. Nelham, Dr. Ondrejicka, Dr. Ryan, Heather Klopp, Jimmy Trieu, Matt Trovato, Adrianna Walker, phone attendant #1 and phone attendant #2		
Regrets:			
Absent:			
Guests:	Heather Zrini, Shari Sherwood		
1	Call to Order / Welcome		
1.1	<ul style="list-style-type: none"> Dr. Nelham welcomed everyone and called the meeting to order at 8:02am 		
2	Guest Discussion		
3	Approvals and Updates		
3.1	<u>Previous Minutes</u> <ul style="list-style-type: none"> Approval / Changes <ul style="list-style-type: none"> None <p><u>MOVED AND DULY SECONDED</u> <u>MOTION: To accept the April 13th, 2023 MAC minutes. CARRIED.</u></p>		
4	Business Arising from Minutes		
4.1	<u>CT Scanner:</u> <ul style="list-style-type: none"> Business Case is being developed to attached to the Application; considering grounds at Medical Centre for location 		
4.2	<u>HyperCare:</u> <ul style="list-style-type: none"> Some expressions of interest have been received 		
4.3	<u>Membership Request re R&R and CEC:</u> <ul style="list-style-type: none"> Discussion of closures between Clinton and Exeter 		
4.4	<u>Ultrasound Tablet for Ultrasound Guided IV Starts:</u> <ul style="list-style-type: none"> Pending 		
5	Medical Staff Reports		
5.1	<u>Chart Audit Review:</u> <ul style="list-style-type: none"> Changing process 		
5.2	<u>Death Audit Review:</u> <ul style="list-style-type: none"> No discussion 		
5.3	<u>Infection Control:</u> <ul style="list-style-type: none"> Reviewed changes in masking guidelines; clinical vs non-clinical areas 		
5.4	<u>Emergency:</u> <ul style="list-style-type: none"> ACLS Course available June 1st; planning for BLS and PALS (not confirmed) on June 2nd A representative of the Panda Warmers will be on-site on June 7th and 14th for anyone wanting a refresher Two Nursing Skills Days have been scheduled; links shared 		
	<u>Action:</u> <ul style="list-style-type: none"> Forward 'Funding Issues' and 'Summer Schedule' to next Agenda For PALS course, contact Ms. Walker with ½ or whole day choice 	<u>By whom / when:</u> <ul style="list-style-type: none"> Ross; May All; This week (course may be planned for Jun 2nd) 	

5.5	Pharmacy & Therapeutics: <ul style="list-style-type: none"> Review of P&T discussions <ul style="list-style-type: none"> There will now only be one kit of HIV PEP (Post Exposure Prophylaxis) for both pregnant and non-pregnant patients (previously there were two different ones) 		
	<u>MOVED AND DULY SECONDED</u> <u>MOTION: To approve the Medical Staff Reports as presented for the May 11th, 2023 MAC Meeting. CARRIED.</u>		
6	Other Reports		
6.1	Chief of Staff: <ul style="list-style-type: none"> Encouraging physicians to get together and provide one cheque for donation to the Gala re Medical Clinic upgrade; would like to show contributions as a group See Krista McCann to purchase Gala tickets Medical Staff Association meeting to be held on Sunday afternoon at Dr. Ryan's Met with Shari regarding QIP and tracking of antibiotic use Looking for more information on funding from OH New grad starting in September; recruited by Dr. Chan 		
6.2	Lead Hospitalist: <ul style="list-style-type: none"> 		
6.3	President & CEO Report: <ul style="list-style-type: none"> Discussed HFO EDLP Program; AMGH has now signed up for the program <ul style="list-style-type: none"> Program started with coverage of 1,500hrs/month and is now covering 9,000hrs/month CEO talked with Minister of Health, who indicated that there will be a funding announcement made at the end of May; 4% for inclusive for all hospitals OHA had reached out to hospitals re funding needs Discussed allowance of clinics to provided procedures such as Diagnostic Imaging and uncomplicated cataract surgery which will help move wait times; no timeline available at this time 		
6.4	Patient Experience Story: <ul style="list-style-type: none"> Review of patient story that happened at AMGH ED; discussed what constitutes confidential information in treatment of a patient and what the patient has access to as part of their treatment, i.e., physician / staff names are not confidential under PHIPA <ul style="list-style-type: none"> Confirmed that it is not acceptable for staff to provide the name of the physician on-call in ER when community members call in asking All are encouraged to sign up for 'ConnectMyHealth'; registration is available for ConnectMyHealth, Ontario Health West Region's new patient portal <ul style="list-style-type: none"> Complete details of what you'll need to register for your account are available on the ConnectMyHealth information website; what you need to know: <ol style="list-style-type: none"> ConnectMyHealth will initially be available to users who are 16 years of age or older, to view their own health records Patients must be 16 years old to register <p>Visit https://info.connectmyhealth.ca for complete information and to register for your account today!</p> <ul style="list-style-type: none"> Discussed capacity assessments and capability of patients to understand discussions 		
	<u>MOVED AND DULY SECONDED</u> <u>MOTION: To approve the Other Reports as presented for the May 11th, 2023 MAC Meeting. CARRIED.</u>		
7	New Business		
7.1	Credentialing: New Appointments & Reapplications: <ul style="list-style-type: none"> Credentialing and Reappointment list circulated <u>MOVED AND DULY SECONDED</u> <u>MOTION: To approve the credentialing and reappointments list, as circulated on April 13th, 2023. CARRIED.</u>		
8	Education / FYI		
8.1	<ul style="list-style-type: none"> Invites to re-apply for privileges for the 2023-2024 year have been sent out—please complete If you receive your flu shot outside of SHHA, please forward proof to alana.ross@amgh.ca 		
9	Adjournment / Next Meeting Regrets to alana.ross@amgh.ca		
	Date	Time	Location
	June 8 th , 2023	8:00am	WebEx

HY HYPERCARE UPDATE**From TERMS OF REFERENCE**

There is a Hypercare Deployment Working Group of HPA-OHT which is responsible for creating onboarding processes, data collection, evaluation, expansion and sustainment of Hypercare deployment in interested sectors of HPA OHT. They will ensure a pulse of the current environment is being considered when planning and delivering services with the objective of a more integrated future state.

The working group is comprised of representatives from the various sectors including Primary care, Hospital and Physician Champions and Advisors.

Migration was completed last week meaning that the walls are now down between hospital and home care. They have developed guidelines for cross-sector communication.

Those MDs who have expressed interest (Bueno, Henderson, Kelly, Mekahiel, Nelham, Patel, Ondrejicka, Ryan will be send packages with agreements from the Hypercare Service Provider (which is the Health Information Network Provider HINP).

Once the signed HINP agreements are returned to the OHT, the MDs will receive their licenses.

If you don't receive your HINP agreement within the next week, email ohht@hpaoht.ca

PERCARE UPDATE**From TERMS OF REFERENCE**

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Heather Klopp | Manager Patient Relations, Patient Registration, Privacy and Health Records

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Chief of Staff Report for May 2023

We continue to manage covering all the ED shifts and taking care of our hospitalized patients. It remains a challenge with most of us working more than we want. It is appreciated. We have the additional ED funding until the end of August which helps, but this will not continue in the fall. We are not the only hospital competing for the limited human resources available, but our commitment to each other and to the care of our community does create a good working environment. We need to continue to invest in each other and in our nursing staff.

The Gala was a great event. It really was a hot time in the home town, but we did have a good time. I must say our staff really dress up amazingly and that is not just the ladies. It was a great time to meet spouses as well. Thanks to all who came out and participated. The event was a real success with over \$110,000.00 raised in just 5 minutes for "Fund a Need". Thanks to all who contributed to the donation from our physician group. Get your contributions to Krista McCann so we can cover our \$10,000.00 commitment. Plan to make the Gala next year. Krista McCann always puts together a very entertaining evening.

Recently we had some success and some challenges because our new ventilator is so much better to use. We were able to use BiPAP effectively to avoid intubation and shortly after the patient was weaned to Airvo. We were then able to manage the patient on Airvo until they could be weaned to nasal prongs. Finally, the patient was discharged home. Unfortunately, the patient was on Airvo for over a week and had to be managed in the ED that whole time. This really is not a good management plan and in general, if a patient is going to need to be on Airvo for an extend time, they will need to be transferred out. We are hoping to create a long-term solution to this by applying for 2 low level ICU beds which should come with funding to cover the increased nursing staff required. In the meantime, our colleagues in Goderich can be contacted to see if they can help, although there is no immediate obligation for them to accept. Hopefully we will both become more open to discussions where we might be able to help each other as we go along. Criticall remains the mainstay for transferring these patients to a higher level of care and they should be contacted early.

We do have a Medical Staff meeting on Sunday, July 30th at Dr. Ryan's home. At the short staff meeting we will address future leadership positions. However, having some social time together is the priority.

I am making some shifts in the order of the agenda for future MACs, which will hopefully facilitate our committee reports. We will deal with this in more detail in September and October, but we want the dates for the various staff meetings to be clearly noted 6 months in advance to allow for the physician to schedule attendance. Please have those dates to Alana before the September MAC so they can be noted. We will schedule to receive the reports appropriately.

We will need a physician to join the Lab Liaison group to replace Dr. Nicola McLean. We appreciate her investment in keeping our lab current and functional, providing results in a timely fashion. This role is important to prevent the downgrading of our laboratory service. Antimicrobial Stewardship will become a new committee in the fall, meeting on a quarterly basis to monitor usage. It is important to have our committees working effectively to meet requirements for accreditation.

We will be transitioning some roles in the fall and if you are able to help in an area, please contact me with your interest. If we do not get volunteers, we will be approaching some of you directly to step up and represent our physician group.

Dr. Mark Nelham
Chief of Staff
South Huron Hospital Association

PRESIDENT & CEO REPORT

May 2023

METRICS

Area	AMGH	SHHA	Comment
Health Human Resources			OHA is undergoing bargaining with various unions. ONA – arbitration CUPE & SEIU – mediation stage Unifor – Waiting
Master Plan and Functional Plan			Working to submit a pre-capital submission to the Ministry for funding to continue the work.
Finance			Both hospitals received 2% base funding and additional one-time funding for Small and Northern Hospital Stabilization Funding. Funding announcement is embargoed until further notice.

TOP OF MIND

ED Summer Pressures

- A meeting will be scheduled with OHW senior leadership to discuss the ever mounting pressures for AMGH and SHHA with regards to ED closures in our region.
- ED closures have placed tremendous stress on our physicians and nurses as our EDs have seen significant volumes
- Working with other hospitals on repatriating patients back to their home community to free up beds at AMGH and SHHA
- The Ministry announced further funding to support ED pressures this summer:
 - EDAFA funding extended to March 31, 2024
 - Summer Locum Funding extended to September 30, 2023

BIG WINS | LEARNING

- As we embark on the month of June, I am delighted to celebrate and recognize Pride Month—a time that holds significant importance in our organization's strategic plan to foster inclusivity and embrace diversity.
- At Huron Health System, I firmly believe that inclusivity and diversity are not only fundamental values but also vital elements for our continued success and growth. Embracing the unique perspectives, experiences, and talents of every individual within our organization strengthens our teams, fuels innovation, and enables us to better serve our diverse customer base.
- Inclusivity and diversity are not just buzzwords but integral components of our strategic plan. By fostering a culture of inclusivity, we can cultivate an environment where every individual feels safe, supported, and encouraged to reach their full potential.

PRESIDENT & CEO SUMMARY

It has been a month of both successes and hurdles as we continue to provide exceptional healthcare services to our communities.

1. **Surge in Patient Volume:** The hospitals witnessed a significant surge in patient volume across our hospitals. This surge can be attributed to various factors, including the easing of COVID-19 restrictions and the resumption of elective procedures. Our team worked tirelessly to accommodate the increased demand, optimizing resource allocation, and expanding bed capacity where possible.
2. **Staffing Shortages:** The ongoing staffing shortages in the healthcare industry have had a direct impact on our hospital operations. This issue continues to plague our regional partners and put pressure on their EDs. ED closures in the area have increased volumes at HHS and will continue to do so over the summer months. I recognize that this remains an ongoing challenge and that will require long-term solutions.
3. **Financial Constraints:** As the healthcare sector continues to face budget constraints we have been working diligently to optimize our resources, streamline processes, and identify areas where cost savings can be achieved without compromising the quality of care. However, we must remain vigilant and adapt to the ever-changing financial landscape to ensure the sustainability of our operations.
4. **Innovation Lab:** In line with our commitment to innovation and enhanced patient care, we held our first Innovation Lab meeting with staff. Although it did not garner true innovative ideas, there were issues brought forward that would make our operations more efficient and effective. These meetings will continue on a go-forward basis.
5. **OHT Joint Accreditation:** In June, the Work Life Pulse survey will be available for all staff and physicians to complete.
6. **Annual Staff BBQ:** AMGH June 14 and SHHA June 15. Please come out to join our staff and physicians for a BBQ meal.

In conclusion, this past month presented us with various challenges, but our hospital remains resilient and committed to providing exceptional care to our patients. We are actively working to address the surge in patient volume, staffing shortages, financial constraints, and continue to leverage technology to enhance our services. By focusing on these areas, we will navigate the evolving healthcare landscape while maintaining our commitment to patient-centered care. I extend my heartfelt gratitude to our dedicated staff, whose unwavering commitment and resilience are at the forefront of our success. Together, we will continue to overcome challenges, provide exceptional healthcare, and make a positive impact on the lives of the people we serve.

Respectfully,

Jimmy Trieu
President & CEO

Subject:

Patient Story

Patient Story

A patient came into the ER in severe respiratory distress and requiring immediate intervention as her oxygen saturation level was critically low. We do have options available to us (regular oxygen supplementation, C-Pap with no ability to change parameters other than O2 level, as well as High Flow Nasal Oxygen therapy). As much as these interventions can be life-saving, immediate treatment with Bi-Pap was the better option in this situation. Until recently, this treatment wasn't available to us. With the recent donation to the Foundation towards a new travel ventilator that provides this capability, we were able to provide the appropriate treatment and save having to intubate this patient. The training was completed and the ventilator was just placed into service as of April 27th and has already become a critical piece of equipment that can provide life-saving treatment to our community.

INTER-OFFICE MEMORANDUM

TO: Medical Advisory Committee, South Huron Hospital Association

FROM: Dr. Mark Nelham, Dr. Sean Ryan

DATE: June 8th, 2023

RE: **Applications/Reapplications for SHHA Professional Staff**

It is the recommendation of the credentialing process to appoint or re-appoint the following named individuals to the SHHA professional staff. Privileges will be extended to June 30, 2024 and then subject to the re-application process.

LOCUM	CHANGE / STATUS	COMMENTS
RICHARDSON, Dr. Christine	NEW-Emergency (EDLP)	
LAM, Dr. Jason	NEW-Emergency (EDLP)	
RHEE, Dr. Steven	NEW-Emergency (EDLP)	
ARKILANDER, Dr. Adrianna	NEW-Emergency (EDLP)	
CONSULTING	CHANGE / STATUS	COMMENTS
TANG, Dr. Yen Zhi	NEW-Medical Imaging	